

Häcker Küchen

Production suspended

Tuesday, 17.03.2020



Photo: Häcker Küchen

The German kitchen manufacturer Häcker Küchen GmbH & Co. KG will suspend all production until April 19.

“We produce each customer commission individually. Therefore our preliminary runs and the available reaction times are very short. Due to increasing supply problems - many of our large suppliers produce in risk areas such as Italy or Austria - we are facing the collapse of our supply chains. Alternative delivery solutions have been examined and are not available to us,” says the company's customer newsletter. “As a company, we also have a special responsibility towards our employees. That is why we take all measures - especially in the preventive area - to protect our teams. Naturally, this leads to a very tight workforce, which makes production planning more difficult every hour. Thanks to an exceptionally high number of home office workplaces, however, we can ensure accessibility in the internal sales and customer service. Our sales force is still available for you by phone and email. All training measures in our rooms are temporarily suspended.”

The delivery area is also negatively affected. “In risk areas, we will not expose our own driver teams to dangers. In addition, we already know about the closing of central delivery points and the closing of furniture stores and kitchen studios in many countries that we supply. In this respect, we decided to postpone delivery of the kitchens and complaint goods by four weeks. The last deliveries will be made on

March 25th, 2020. This is the current state of the art. If the framework conditions improve through joint responsible action in the next few weeks, we will do everything we can to deliver them back to you on time as usual at Häcker Küchen GmbH & Co. KG. We ask for your understanding in this exceptionally unforeseeable situation for us. We wish you, your families and your employees, that you stay healthy. "

Production suspended

Links

- [Häcker Küchen](#)